

WISH GRANTER NEWS

NEW WISH VOLUNTEER MANAGER

Joe Granack joined our team as Wish Volunteer Manager on October 18th. He has been part of our donor community and brings valuable skills and experience in sales, account management, and nonprofit program management. Joe also spent 10 years as a stay-at-home father, so he is crafty, familiar with the Dollar Store, and excited to discuss wish boosts!

Later this fall and into early winter, Joe will host virtual, group sessions to meet volunteers and engage you in strategic problem solving as we aim to reemerge stronger from the pandemic. Stay tuned for more details. In the meantime, you can reach Joe at jgranack@illinois.wish.org or 312-602-9452.

DOCUSIGN CHANGES

As mentioned in the September newsletter, we have changed our approach to collecting paperwork from wish families. Effective 10/26/21, the DocuSign PowerForm links that some volunteers have used to initiate paperwork for families will no longer work.

What is new? Make-A-Wish staff will continue using DocuSign when signatures from wish family members are required (e.g., Wish Family Form, Liability and Publicity Release, etc.). However, we will use a new feature that enables us to streamline the sending of digital paperwork to multiple families at once. With this new approach, wish family forms will be sent and received by

staff through DocuSign after wishes are determined and entered in our system. Volunteers will receive copies of completed wish family forms via email from DocuSign.

What is staying the same? Volunteers continue to be responsible for completing the Wish Child Form and Volunteer Notes and returning them to their Wish Experience Architect (WEA) as soon as possible. These forms will no longer be completed in DocuSign because they do not require signatures. Instead, please complete the PDF forms and email them to your WEA. You may also print, hand write, and email back a picture or scanned copy of the forms. The printable PDF forms are [available here on WishNet](#).

Where is your support needed? Please inform wish families that, once a wish is discovered, they will receive DocuSign forms that need to be completed before we can continue planning the wish. Additionally, if families do not have email addresses or are not comfortable using DocuSign, your Wish Experience Architect may request your help in obtaining signed physical forms. Thank you in advance for your support!

SEPTEMBER WISHES

Special thanks to the incredible volunteers who helped make dreams come true for **14 children** in September!

[Wish & Volunteer List](#)