









Travel Wish Information & Average Timelines

Updated November, 2024

The work of the travel team begins upon the completion of all required paperwork by the wish family and after medical clearance is obtained from the treating physician(s). **A travel team member will not be assigned to the wish until these requirements are obtained.** If your wish family does not speak English, your Wish Specialist will remain your main point of contact.

<u>Find your Travel Coordinator</u>	Requirements Needed Prior to Planning Wish	Average Time Frame to Completion <i>After Paperwork is Received and Coordinator is Introduced to Family</i>
 Disney World (Florida)	<ul style="list-style-type: none"> • Medical approval • Wish Family Paperwork • Wish Child Form • Disney World Packet 	<p>3-5 Months</p>
 Hawaii (including Aulani) <small>*Wish child must be age 5 or older at time of departure</small>	<ul style="list-style-type: none"> • Medical approval • Wish Family Paperwork • Wish Child Form 	<p>6 months or later</p>
 Celebrity/Sporting Event	<ul style="list-style-type: none"> • Medical approval • Wish Family Paperwork • Wish Child Form • Entertainment Letter of Understanding 	<p>Varies by each individual wish</p>
 Disneyland (California)	<ul style="list-style-type: none"> • Medical approval • Wish Family Paperwork • Wish Child Form • Disneyland Supplemental Paperwork 	<p>9 months or later We are awaiting more information from the national office</p>
 Domestic Travel	<ul style="list-style-type: none"> • Medical approval • Wish Family Paperwork • Wish Child Form 	<p>4-6 months</p>
 International Travel <small>*Wish child must be age 7 or older at time of departure</small>	<ul style="list-style-type: none"> • Medical approval • Wish Family Paperwork • Wish Child Form • Passports • Destination Clearance – must be level 1 or 2 <ul style="list-style-type: none"> ○ Travel.State.Gov ○ CDC.Gov.Travel • If Atlantis, each participant 18+ needs a 2023 Atlantis Liability and Publicity Release completed 	<p>6-9 months</p>

Timeline & Expectations (continued on next page)





Timeline & Expectations

The timeline of a wish is dependent on availability of the hosting location and the family's preferences. We cannot guarantee that the location will be available to host until we receive formal confirmation. **Please note that these timelines are estimations and should not be used to set expectations with a wish family.**

Travel Communication to Family	Average Timeline*
Travel Logistics Call	<ul style="list-style-type: none">Spanish-speaking families are contacted by their Wish Specialist shortly after the wish is discoveredAll other families sign up for a timeslot via link provided in the email introducing them to their Travel Coordinator
Date Confirmation of Trip	<ul style="list-style-type: none">Wish Coordinators submit these requests to the hosting chapter within 1 week of completing a Travel Logistics Guide call with the wish familyWishes with requested wish dates that are 6+ months away will likely be submitted within 1 month of being notifiedCoordinators typically hear back from hosting chapters on confirmed dates within 2 weeks after submitting
Flight Confirmation Email	<ul style="list-style-type: none">About 6 to 8 weeks before wish departure date
Itinerary Email	<ul style="list-style-type: none">About 2 to 3 weeks before wish departure dateHosting chapter itineraries come about 1 week before wish departure date
Itinerary Call	<ul style="list-style-type: none">About 2 weeks before wish departure date
US Bank Cash Card Funding	<ul style="list-style-type: none">2-3 business days before wish departure date

***The timeline reflected in the above table does not apply to Celebrity/Sporting Event wishes. This wish type is dependent upon the availability of the celebrity, and there are often long stretches of time without updates. It is important to remain flexible and understanding with this unique wish type.**

